

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of July' 2020
C.G.No:285/2019-20/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. V. Venkateswarlu

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

Independent Member

Between

K.Srinivasulu,
Sree Balaji Enclave,
Narayanareddypet,
Nellore –Dist.

Complainant

AND

1. Assistant Accounts Officer/ERO/Nellore Rurals

2. Deputy Executive Engineer/O/Nellore Rurals

3. Executive Engineer/O/Nellore Rurals

Respondents

ORDER

1. The case of the complainant is that he is having AGL service connection in Narayanareddypeta in the name of K. Srirama Murthy vide No. 3511201001963 the said service amount is also included in his domestic service No.3511201002720 till 2015. Subsequently he is not receiving AGL service bill included in his domestic service but he did not observe the same. When he inquired lineman, he directed to inquire in the office stating that the said Agriculture service bill is not given to him. Then he inquired in the office he was informed that his service is permanently dismantled and that too without giving any information. Hence his AGL service connection may be restored.
2. Respondents No. 1 to 3 filed joint written submission stating that agriculture service No.3511201001963 belongs to Sri. K. Sreerama Murthy and the service was released on

DESPATCHED
DATE 23/07

24.08.2003. The agriculture land was converted to non-agriculture land and rice mil was constructed in the land. The land was purchased by M/S. P.V.R. Rice Industry and having industrial service No. 3511201002405 released in that place duly cancelling the agriculture service No.3511201001963. The service was kept in bill stop during September' 15 duly following the departmental procedure in vogue. Complainant neither purchased any agriculture land from K.Sreerama Murthy nor having share in the said land. Complainant has no right on the above Agriculture service.

3. The case was heard in personal hearing through video conferencing on 16.06.2020. Respondents reiterated their version. On the other hand complainant stated that he is using the service since long time with the consent of the service owner, the entire land was not purchased by Rice industry. He is using the service for Agriculture purpose and the same may be restored.

Admittedly the service is not released in the name of the complainant and it was released in the name of K. Sreerama Murthy. According to respondents, K. Sreerama Murthy the land owner converted the land to non AGL and sold it to M/s. P.V.R. Rice Industry. The Agriculture service was dismantled and industrial service was given. Mere using service which is in the name of others does not confer the right over that service. So also merely including customer charges amount of the Agriculture service connection in the complainant domestic service and payment of that amount also does not confer right to him over the Agriculture service connection.

4. There are no merits in the complaint. Hence complaint is liable to be dismissed.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni

DESPATCHED
DATE

Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 21st July 2020.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.